9,277 UNIQUE PATIENTS
Received primary care, dental, behavioral health, substance use, case management, and health education services (or some combination thereof) in CY 21.

92% OF PATIENTS* LIVE AT OR BELOW 200% OF THE POVERTY LEVEL
That means the annual household income is $25,760 or less for a household of one, or $53,000 or less for a household of four. *Of those who chose to disclose their income

25% OF PATIENTS SPEAK ANOTHER LANGUAGE
2,325 patients are best served in a language other than English.

6% OF PATIENTS ARE CHILDREN
656 patients are age 18 or under

2% OF PATIENTS ARE VETERANS
166 Veterans received care at DPHS in 2021

45,274 ENCOUNTERS

19% OF VISITS WERE VIRTUAL
8,460 visits were provided by telehealth

$1,751,282 IN UNCOMPENSATED CARE
was provided in 2021

90 FULL TIME EQUIVALENTS
representing 156 staff members make up our team

Daily Planet Health Services provides accessible, comprehensive and integrated quality health services to anyone regardless of their housing, financial, citizenship or insurance status.
FISCAL YEAR 2021
FINANCIALS

INCOME
$13,097,113
- Contributed Income 4.8%
- Contracts/MOAs 10.8%
- Program & Patient Income 33.2%
- Federal, State and Local Government 51.2%

EXPENSES
$10,014,598
- Fundraising 0.7%
- Administration 12.6%
- Programs 86.7%

HIGHLIGHTS
- We have renovated the first floor of 511 West Grace Street to become walk-in primary care in addition to continued COVID-19 assessment. Needing an appointment is no longer a barrier to care.
- We acquired a mobile medical unit in June 2021. Community partnerships with churches and other non-profits have allowed us to meet patients right where they need care.
- We received 6 Community Health Quality Recognition (CHQR) badges from HRSA. These badges recognize health centers that have made notable quality improvement achievements in the areas of access, quality, health equity, health information technology, and COVID-19 public health emergency response.

Locations
- West Grace Health Center
- Southside Health Center
- Safe Haven
- Henrico Area Mental Health East*
- Henrico Area Mental Health West*
- The Healing Place*
- CARITAS*
*indicates services operated at partner facilities

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