

CONNECTING THE DOTS FOR THOSE IN NEED

Calendar Year 2021 Impact Report



PATIENT PROFILE



9,277 UNIQUE PATIENTS

Received primary care, dental, behavioral health, substance use, case management, and health education services (or some combination thereof) in CY 21.



92% OF PATIENTS* LIVE AT OR BELOW 200% OF THE POVERTY LEVEL

That means the annual household income is \$25,760 or less for a household of one, or \$53,000 or less for a household of four. *Of those who chose to disclose their income



25% OF PATIENTS SPEAK ANOTHER LANGUAGE

2,325 patients are best served in a language other than English.



6% OF PATIENTS ARE CHILDREN

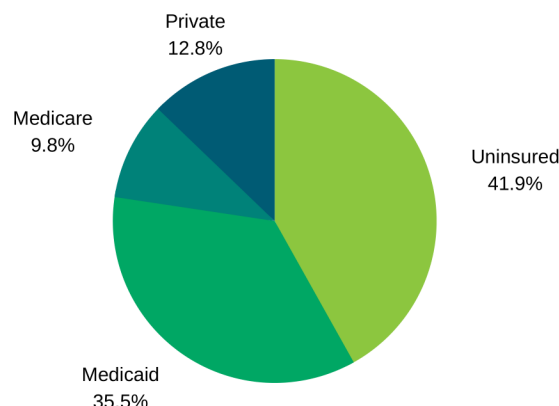
656 patients are age 18 or under



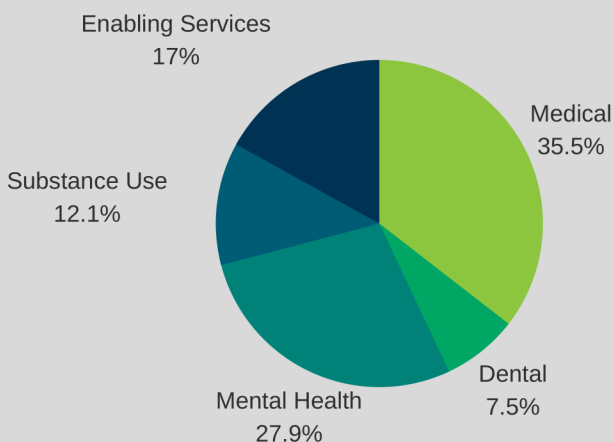
2% OF PATIENTS ARE VETERANS

166 Veterans received care at DPHS in 2021

PATIENT INSURANCE



45,274 ENCOUNTERS



19% OF VISITS WERE VIRTUAL

8,460 visits were provided by telehealth



\$1,751,282 IN UNCOMPENSATED CARE

was provided in 2021



90 FULL TIME EQUIVALENTS

representing 156 staff members make up our team

Daily Planet Health Services provides accessible, comprehensive and integrated quality health services to anyone regardless of their housing, financial, citizenship or insurance status.

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Staff Leadership

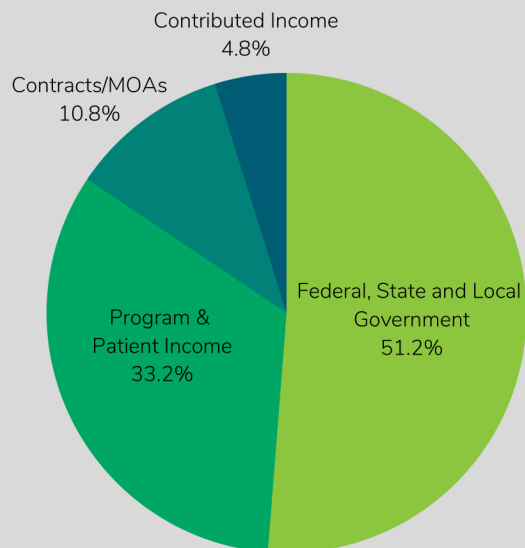
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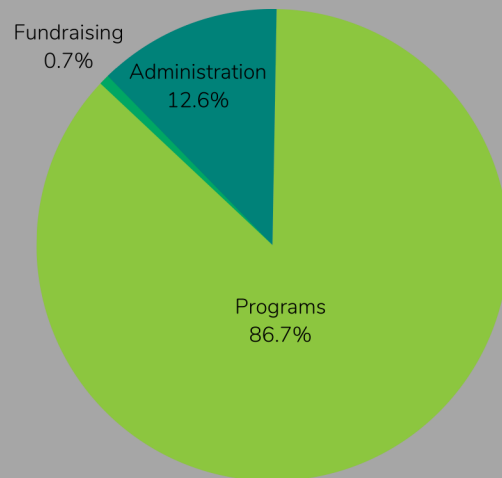
INCOME

\$13,097,113



EXPENSES

\$10,014,598



HIGHLIGHTS

- We have renovated the first floor of 511 West Grace Street to become walk-in primary care in addition to continued COVID-19 assessment. Needing an appointment is no longer a barrier to care.

- We acquired a mobile medical unit in June 2021. Community partnerships with churches and other non-profits have allowed us to meet patients right where they need care.

- We received 6 Community Health Quality Recognition (CHQR) badges from HRSA. These badges recognize health centers that have made notable quality improvement achievements in the areas of access, quality, health equity, health information technology, and COVID-19 public health emergency response.



Locations

West Grace Health Center
Southside Health Center
Safe Haven

Henrico Area Mental Health East*

Henrico Area Mental Health West*
The Healing Place*
CARITAS*

*indicates services operated at partner facilities