



WWW.DAILYPLANETVA.ORG
(804) 783-2505 - CALL CENTER

WEST GRACE HEALTH CENTERS
511 W. Grace Street Richmond, VA 23220
517 W. Grace Street Richmond, VA 23220

SOUTHSIDE HEALTH CENTER
180 Belt Boulevard Richmond, VA 23224

Connecting the dots for those in need by providing accessible, comprehensive, and integrated quality health services to anyone regardless of their housing, financial, citizenship, or insurance status.

AVAILABLE SERVICES

PRIMARY CARE

- Physicals and vaccines for children and adults
- Chronic disease medication management
- Family planning
- Acute illness testing and treatment

BEHAVIORAL HEALTH

- Mental health and substance use counseling
- Psychiatric medication management
- Behavioral Health & Substance Use groups

ORAL HEALTH

- Examinations and Cleanings
- Extractions and Fillings
- Dentures, crowns, bridges
- Teledentistry
- Emergency dental (extractions only):
Monday - Friday 7:30 am - 12:00 noon

PHARMACY SERVICES

- Medication reviews and patient education
- Smoking cessation services
- Medication Assistance Programs - reduced cost and/or free medications available based on income

RYAN WHITE HIV/AIDS SERVICES

- Medical, dental, and mental health care
- Transitional Housing
- Psychosocial Support

COVID-19 VACCINES

Available at 511 W. Grace Street on a walk-in basis or by appointment. Vaccines available at all facilities during your regularly scheduled visit.

COVID-19 TESTING

Monday - Friday 8:30am-4:30pm
511 W. Grace Street

HIV TESTING

Walk-in instant testing available. Results available on the same day. A positive result will require additional testing and follow up.

AFTER HOURS SERVICE

24/7 Coverage available.
Call (804) 783-2505

PATIENT PORTAL

Secure internet access to your health information. Scan QR code to sign up!



This health center receives HHS funding and has Federal Public Health Services (PHS) deemed status with respect to certain health or health-related claims, including medical malpractice claims, for itself and its covered individuals.

Valid January - June 2024



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MONDAY-FRIDAY

8:00AM - 4:30PM

SERVICES ALSO AVAILABLE AT OUR PARTNER LOCATIONS:

CARITAS - www.caritasva.org
Henrico Area Mental Health East
Henrico Area Mental Health West
henrico.us/mhds
DPHS Mobile Units

OUR HEALTHCARE CENTERS OFFER

WALK-IN AVAILABILITY

Medical care is available every day at 511 W. Grace Street. Behavioral health screenings are available at 517 W. Grace Street on Mondays, Wednesdays, and Thursdays at 8:00am.

VIRTUAL APPOINTMENTS

See your provider remotely on video or by phone.

CHRONIC DISEASE MANAGEMENT

We specialize in chronic conditions such as diabetes, high blood pressure, heart disease, asthma, HIV, substance use, depression, anxiety, bipolar disorder, and other mental illnesses.

COMPREHENSIVE CARE

We have multidisciplinary, integrated care clinics with providers from medical, dental, behavioral health, case management, pharmacy, and health education. We use a holistic approach to meet the needs of our patients.

PATIENT REGISTRATION

Daily Planet Health Services serves people experiencing homelessness or housing instability, people living in or around public housing, and people living with HIV. Those seeking services for the first time will be asked a few questions to determine if they qualify to become a new patient and if so, will be asked to complete a Patient Registration/Financial Screening form. Wondering if you qualify? Give us a call at (804) 783-2505. Patients who may qualify include those who:

- Live temporarily with a friend or family member (couch surfing or shared housing)
- Live in a shelter, or someone pays for you to live in a hotel
- Live in a temporary program (recovery program, recovery house, or re-entry program)
- Live on the street or a place not meant to be a permanent home (tent, garage, storage unit, car, van, or trailer)
- Live in a place with no running water, electricity or heat
- Live in a place where you pay low or no rent because of a disability
- Are living with HIV

REGISTRATION PROCESS

- **BY PHONE:** during normal business hours (takes about 10 minutes)
- **IN PERSON:** Monday – Friday from 8:00am to 11:30am OR 1:00pm to 3:00pm
- **ONLINE:** Visit www.dailyplanetva.org/patientregistration

FINANCIAL ASSISTANCE

For eligible patients, a discounted sliding fee is available based on income.

DAILY PLANET HEALTH SERVICES ACCEPTS

Medicaid, Medicare, most private insurance plans, Ryan White eligible patients, and self-pay. We cannot accept checks under \$25.

What to bring with you to register*

- Photo identification (if available)
- Insurance card (if available)
- Proof of income or statement of no income (ex: Notice of Action for Food Stamps)
- Your most recent tax return, W-2, or a social services determination letter
- Homeless agency referral (if applicable)

** If you register by phone or online you must bring the items listed above to your first appointment*

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