



MRN#: _____

PATIENT REGISTRATION FORM**PATIENT INFORMATION**

Last Name:		First Name:		Middle Initial:
Date of Birth: <i>MONTH/DAY/YEAR</i>			Preferred Name:	
Address:				
City:		State:		Zip:
Primary Phone #: <i>Type: <input type="checkbox"/> Cell <input type="checkbox"/> Home <input type="checkbox"/> Work</i>			Secondary Phone #: <i>Type: <input type="checkbox"/> Cell <input type="checkbox"/> Home <input type="checkbox"/> Work</i>	
Email address:			Sex: <input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Choose not to disclose	

EMERGENCY CONTACT

Name:		Relationship:
Phone #:	Address:	

INSURANCE INFORMATION (PLEASE PROVIDE YOUR INSURANCE CARD TO THE RECEPTIONIST)

Do you have health insurance? <input type="checkbox"/> No <input type="checkbox"/> Yes	Select all that apply: <input type="checkbox"/> Medicaid <input type="checkbox"/> Medicare <input type="checkbox"/> Private <input type="checkbox"/> Other
Relationship to policyholder: <input type="checkbox"/> Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other _____	Do you have a primary care physician? <input type="checkbox"/> No <input type="checkbox"/> Yes (If yes) Name: _____
Insurance card number (if unable to present card): _____	
Insurance Company: _____	Group: _____

ADDITIONAL INFORMATION

Marital status: <input type="checkbox"/> Single <input type="checkbox"/> Married <input type="checkbox"/> Partner <input type="checkbox"/> Divorced <input type="checkbox"/> Legally Separated <input type="checkbox"/> Widow	What is your current living situation? <input type="checkbox"/> Own home (self or family) <input type="checkbox"/> Rent home or apartment - not income-based (self or family) <input type="checkbox"/> Rent- Housing Choice Voucher (Section 8) <input type="checkbox"/> Rent- Income-based (not Housing Choice Voucher/Section 8; no supportive or case management services) <input type="checkbox"/> Rent- Public Housing complex <input type="checkbox"/> Permanent Supportive Housing (low-income housing with supportive or case management services) <input type="checkbox"/> Other housing programs designed to help people experiencing homelessness (e.g., rapid rehousing programs) <input type="checkbox"/> Live temporarily with family/friends (due to safety concerns, economic reasons, or risk of homelessness) <input type="checkbox"/> Transitional housing program (e.g., Veteran's transitional, Recovery house, Healing Place Community, re-entry housing, etc.) <input type="checkbox"/> Shelter (homeless shelter, family shelter) <input type="checkbox"/> Street (outdoors, makeshift shelter, encampment, car) <input type="checkbox"/> Other (please specify): _____
Primary Language: <input type="checkbox"/> English <input type="checkbox"/> Spanish <input type="checkbox"/> Dari <input type="checkbox"/> Pashto <input type="checkbox"/> Other _____	
Race(s) - Check All that Apply: <input type="checkbox"/> American Indian/Alaska Native <input type="checkbox"/> Asian <input type="checkbox"/> Asian Indian <input type="checkbox"/> Black/African American <input type="checkbox"/> Chinese <input type="checkbox"/> Filipino <input type="checkbox"/> Guamanian or Chamorro <input type="checkbox"/> Japanese <input type="checkbox"/> Korean <input type="checkbox"/> Native Hawaiian <input type="checkbox"/> Other Pacific Islander <input type="checkbox"/> Samoan <input type="checkbox"/> Vietnamese <input type="checkbox"/> White <input type="checkbox"/> Other _____	
Ethnicity: <input type="checkbox"/> Hispanic or Latino <input type="checkbox"/> Chicano <input type="checkbox"/> Cuban <input type="checkbox"/> Mexican <input type="checkbox"/> Mexican - American <input type="checkbox"/> Spaniard <input type="checkbox"/> Puerto Rican <input type="checkbox"/> Non-Hispanic	
Patient Employment Type: <input type="checkbox"/> Full-time <input type="checkbox"/> Part-time <input type="checkbox"/> Self Employed <input type="checkbox"/> Disabled <input type="checkbox"/> Retired <input type="checkbox"/> Unemployed <input type="checkbox"/> Dependent	
Patient Employer Name: _____	Are you a student? <input type="checkbox"/> Yes <input type="checkbox"/> No
Are you a US veteran? <input type="checkbox"/> Yes <input type="checkbox"/> No	Are you a Farmworker? <input type="checkbox"/> Yes <input type="checkbox"/> No
Please let us know who referred you to us: _____	

I hereby certify that all the information provided on this form is true.

Signature _____

Printed Name _____

Date _____

Please note: Daily Planet Behavioral Health Clinic **does not provide one-time only** mental health evaluations for court, disability benefits, or other purposes. If you need this service only, we can refer you to another agency that can do it for you.



Consent for Treatment and Notice of Privacy Practices Acknowledgement

Daily Planet Health Services (DPHS) is committed to delivering high-quality, patient-centered care. In accordance with healthcare regulations and to ensure that you are fully informed, we ask that you review and sign this form prior to receiving services. This document provides important information about your rights and responsibilities regarding medical treatment and how your health information may be used and shared. Please read carefully and speak with a staff member if you have any questions before signing.

Consent for Treatment

- I authorize medical treatment by the provider, clinical staff and technical employees assigned to my care.
- I authorize my providers to order any ancillary services, such as lab or radiology tests, or any other services or treatments deemed necessary for my care and safety.
- I understand I have the right and the opportunity to discuss alternative plans of treatment with my provider and to ask and have answered to my satisfaction any questions or concerns before treatment is provided.
- In the event that a healthcare worker is exposed to my blood or body fluid in a way which may transmit HIV, Hepatitis B virus, or Hepatitis C virus, I consent to the testing of my blood and/or body fluids for these infections and the reporting of my test results to the health care worker who has been exposed, as required by Virginia law.
- I understand that Daily Planet Health Services uses an electronic prescribing mechanism for electronic transmission of prescriptions and that any medications my provider prescribes for me may be communicated electronically through any local or mail order pharmacy I have designated.
- I understand that Daily Planet Health Services' providers may access prescription information contained in the Virginia Prescription Monitoring program.
- I authorize the release of my prescription history to my Daily Planet Health Services provider from any pharmacy or drug monitoring agency.
- I consent to have records shared through the Health Information Exchange. This means your providers and care team can securely share your health information with other providers to help coordinate your care. Notify a Daily Planet staff member if you choose to stop sharing your information.
- I understand that there are additional consent forms for behavioral health and dental services when registering for those services.

Acknowledgement of HIPAA Notice of Privacy Practices

Our Notice of Privacy Practices (NPP) explains how we may use and disclose health care and billing information about you. As provided in our Notice of Privacy Practices the terms of our notice may change. If we change our notice, you may obtain a revised copy at our website at: www.dailyplanetva.org.

- I have been given an opportunity to read the Notice of Privacy Practices and a copy is available at my request.
- I understand that I may ask questions if I do not understand any information contained in the NPP.
- With my consent, Daily Planet Health Services may:
 - Call my home or other designated location, text or other electronic communication given on the registration forms and leave a detailed message about **appointment reminders, insurance, or billing items.**
 - Call my home or other designated location, text or other electronic communication, given on the registration forms, and leave a detailed message in reference to my **clinical care, including laboratory results or medications.**

I understand that I have the option to authorize Daily Planet Health Services to speak to family members or other individuals about results, findings, and care decisions. I authorize Daily Planet Health Services to communicate with the individuals listed below. I understand that I may revoke or modify this authorization at any time by submitting a written request.

Name	Relationship	Contact Number

By signing below, I acknowledge that I have read, understand, and agree to the above items.

Name of Patient

Date of Birth

Signature of Patient or Authorized Representative

Signature Date



It is the policy of Daily Planet Health Services (DPHS) to support and protect the fundamental human, civil, constitutional, and statutory rights of each person receiving its health care services. DPHS complies with all applicable federal civil rights laws, including Section 1557 of the Affordable Care Act, and does not discriminate on the basis of race, color, national origin (including limited English proficiency and primary language), age, disability, or sex. Each patient shall be informed of their rights in the language that the client understands, and can receive a written copy of the Patient Rights & Responsibilities upon request. You may request a printed copy at any time or obtain a revised copy at our website: www.dailyplanetva.org.

Fundamental Rights of Patient

To be treated with dignity and respect, and with the utmost of professional care, without regard to race, color, religion, national origin, sex, source of payment, age, socioeconomic status, or disability.

Treatment Rights

1. To receive care and treatment from qualified and competent staff.
2. To participate in the development and revision of individual treatment or service plan.
3. To be given the reasons for any proposed change in professional staff responsible for services or treatment.
4. To be free from experimental research procedures.
5. To refuse or terminate treatment and to be informed of the consequences of these actions.
6. To be informed about diagnoses, services, treatment, and prognosis in terms that can be understood.
7. To participate in formulating discharge and follow-up care plans.

Confidentiality Rights

To expect that all communications and records that pertain to patient services and treatment will be treated as confidential under state and federal law and that they are not released to anyone unless:

1. The patient consents in writing
2. The disclosure is permitted or required by law.
3. Patient presents as a danger to self or others.
4. Child or elder abuse or neglect is suspected and is reported under state law.

Communication Rights

1. Language assistance services for individuals with limited English proficiency including qualified interpreters and electronic and written translated documents.
2. Auxiliary aids and services for individuals with disabilities, including qualified American Sign Language interpreters, Video Remote Interpretation, and information in alternate formats (such as large print and accessible electronic formats).

Other Rights

1. To initiate a complaint or grievance against DPHS or its staff.
2. To be informed of fees for which the client is responsible and the basis for the fees.
3. To be provided with reasonable accommodation for qualified individuals with disabilities

Patient Responsibilities

Every patient has a responsibility to:

1. Treat staff and other consumers of DPHS with respect and consideration.
2. Keep all appointments. Arrive 15 minutes early to allow us to provide you with the best care possible.
3. Make every attempt to notify staff 24 hours prior to appointment time if you are unable to keep an appointment.
4. To participate in the development of a treatment or service plan with provider or treatment team.
5. To inform staff of any intention not to follow treatment or service plan, or of decision to discontinue services at DPHS.
6. To report any grievances or complaints, following the procedures provided at registration, or provided upon request.

There are very clear guidelines within DPHS' Guidelines and Expectations that address violence, alcohol and drug use and the possession of weapons.

1. Violence or the threat of violence will not be tolerated, even in the act of self-defense.
2. Alcohol and/or illicit drug use is not allowed. If we suspect that you are under the influence of alcohol or drugs, you may be asked to leave the agency.
3. The possession of weapons of any kind is not permitted. No weapons or potential weapons are allowed on the property.

Signature

Printed Name

Date



Sliding Fee Discount Program Eligibility Notice, Requirements and Financial Responsibility Acknowledgement

Mission & Program Information

Daily Planet Health Services (DPHS) provides accessible, quality health services regardless of ability to pay. A Sliding Fee Discount Schedule, based on Federal Poverty Guidelines, is used to determine fees for patients living at or below 200% of the poverty level. **Eligibility is determined by family/household size and annual income.**

- A family/household is defined as a group of two or more people related by marriage (including civil unions or intentional cohabitation), birth, or adoption (all such persons considered dependents of the adult). For example, all those included on tax returns are considered members of one family/household.

Financial Responsibility

- I accept that I am financially responsible for all services rendered on my behalf for which a charge may be associated. I accept personal responsibility for the payment of fees, co-pays, co-insurance, deductibles, and all other procedures or treatments not covered by my insurance plan. I acknowledge that it is my responsibility to provide DPHS with current insurance information. I authorize DPHS to verify my insurance and submit claims to my insurance carrier. I understand not all services provided at DPHS may be covered by my insurance plan. In the event my insurance plan is not valid or coverage is not active at the time services are rendered, or my provider is not listed as a participating provider by my insurance plan, I will be solely responsible for the amount for the services rendered. I agree to inform the office of any changes in my insurance coverage.
- I understand that if my income is below 200% of the Federal Poverty Guidelines, I am eligible to apply to DPHS' Sliding Fee Discount Program, which may reduce my financial responsibility based on my family size and income. This discount can apply to insurance co-pays, co-insurance, deductibles, and self-pay balances. To qualify, I must provide proof of income for one month **within 30 days of registration**. If proof of income is not received within this timeframe, I may be responsible for the full cost of services. I agree to notify DPHS of any changes to my income or family status at the time of services.
- I understand that whether I have insurance or am self-pay, I am financially responsible for any costs associated with my patient balance, including collection costs. I acknowledge that DPHS accepts payment by cash, debit or credit card, check, or money order.
- If I am unable to pay the required service fees at the time of service, charges will be billed to my account. **Consistent with the 30-day income documentation requirement**, failure to provide proof of income may result in full charges being applied. If payment is not available, I may be rescheduled and asked to bring documentation and payment to a future visit. When documentation is received, any eligible discount will be applied retroactively to services rendered within the prior 30 days. I understand the importance of notifying Daily Planet Health Services of any changes in income or dependents at the time of services.

I understand Daily Planet Health Services' proof of income and fee payment policy and agree to provide the required proof of income information within 30 days of the date shown below in order to qualify for discounted fees for services. I understand that this application will be reviewed each visit and that proof of income to qualify for the SFDP is required annually, and as income changes. I hereby certify that all the information provided on this form is true.

Signature

Printed Name

Date



Sliding Fee Discount Program Eligibility Notice, Requirements and Financial Responsibility Acknowledgement

SFDP Application and Temporary Income Certification

Proof of Income Requirements: Please bring in current copies of one of the following documents within 30 days as proof of income (check what applies):

<p>I can provide documentation of income:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Current employment paycheck stub – one month <input type="checkbox"/> Copy of recent W-2 or most recent tax return <input type="checkbox"/> Virginia Employment Commission (VEC) record (most recent 3-month period) <input type="checkbox"/> Proof of Public Assistance (e.g., TANF, Food Stamps) NOTICE OF ACTION <input type="checkbox"/> Proof of SSI, SSDI, and/or Social Security payments (e.g., award letter) <input type="checkbox"/> Pension or Retirement income statement <input type="checkbox"/> Copy of unemployment compensation payment <input type="checkbox"/> Copy of Veteran’s Benefits determination letter/income statement <input type="checkbox"/> Copy of child support award/proof of payment <input type="checkbox"/> Copy of alimony award/proof of payment <input type="checkbox"/> Current bank statement with direct deposit information <input type="checkbox"/> Employer Report Letter – Income Statement on employer letterhead 	<p>I cannot provide documentation of income:</p> <p>If you are experiencing homelessness: If applicable, you must provide proof of homelessness.</p> <ul style="list-style-type: none"> <input type="checkbox"/> Homelessness documentation from a homeless service agency or outreach worker – must be on agency letterhead, dated within 30 days of appointment. <input type="checkbox"/> If homeless and no income, documentation verified by an agency case manager or outreach worker is required. <p>I cannot provide proof of my income, and I need temporary eligibility:</p> <ul style="list-style-type: none"> <input type="checkbox"/> I get paid in cash. <input type="checkbox"/> I do not get paychecks. <input type="checkbox"/> I do not get pay stubs. <input type="checkbox"/> I cannot get a letter from my employer (explain): _____
<p>Total Family/Household Income: \$ _____ <input type="checkbox"/> Annually <input type="checkbox"/> Monthly <input type="checkbox"/> Bi-Weekly <input type="checkbox"/> Weekly</p> <p>Total Number of people in family/household (including yourself) _____</p>	
<p><input type="checkbox"/> I do not wish to apply for the sliding fee discount. I understand that I will be charged the full cost of services and will be ineligible for 340B Pharmacy discounts and other benefits.</p>	

I certify that I have no other way to document my income at the time of service and that all information above is true and correct. I understand this is temporary eligibility and will be expected to renew monthly. I understand this will be used to determine SFDP eligibility and may be verified by DPHS. If I intentionally misrepresent my income, I may have to repay benefits received and may be prosecuted under State law.

Signature

Printed Name

Date

DPHS Staff Certification:

I certify that I asked the applicant/recipient about all household income. The information was provided solely by the applicant and reflects their self-report. I did not alter this information. I understand falsification or assisting in falsification may result in termination and legal action.

Staff Signature

Staff Printed Name

Date



Behavioral Health Program Consent for Services

Daily Planet Health Services provides behavioral health services including individual and group counseling as well as medication management to address mental health and substance use challenges. We may recommend that you engage in both talk therapy as well as medication management. In some instances, therapy or medication management may not be needed. Services are provided by Nurse Practitioners, Physicians, Psychiatrists, Psychologists, Licensed Professional Counselors, Licensed Clinical Social Workers, Certified Substance Abuse Counselors, Graduate Student Clinical Interns and License-eligible Mental Health Professionals.

Access to Care

Initial access to behavioral health services is through a therapist intake which may be scheduled ahead of time or provided on a walk-in basis. **If you experience a crisis at any time, please call 911.** You can also contact your local community service board or go to a hospital emergency room. In the event of unplanned absences of your mental health provider, we will make every attempt to notify you. We do not provide court-ordered mental health assessments alone—our expectation is that if you are seeking an assessment you will continue to seek behavioral health services with us.

Billing and Third-Party Authorizations

Daily Planet Health Services is responsible for the billing and collection of payment for services and will follow accepted business practices with respect to behavioral health services. You are responsible for the co-payment at the time of services if you have been assigned one, and you are also responsible for getting authorization from your insurance company if necessary. In the event that there is a change in payer source you will be responsible for any charges not covered. When you use a third party for payment of services, you are authorizing Daily Planet Health Services to use your diagnosis for billing; to release any information necessary to complete the billing process; and to request additional sessions when needed.

Appointments, Cancellation Policy, Case Closure

Please allow 30 - 90 minutes for each psychotherapy session (this includes some groups) and 15 – 30 minutes for medication management; longer sessions will be charged accordingly. Since we reserve therapy time specifically for each patient, we use a cancellation policy. If you are 10 minutes or more late for a therapy appointment, your appointment may be rescheduled. Psychiatric visits are scheduled in advance once you have completed an intake assessment. If you are unable to make your scheduled appointment, you must notify staff no less than 1 business day ahead of time. This will allow us to offer the appointment to someone from our waiting list. Not calling to cancel within one business day constitutes a “no-show”. If you no-show for 2 consecutive appointments for therapy or medication management your clinician and/or psychiatric provider may terminate your services.

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Paperwork Fees and Court Appearances

Requests to copy medical records will be charged the necessary administrative costs. Copies should be requested through your provider and/or our administrative and medical records staff. Daily Planet Health Services has 30 days to respond once the request is made. You will be notified in advance if you will be charged a fee, which is determined individually and will require an additional appointment to pay the fee. Daily Planet Health Services staff do not attend court hearings or provide legal testimony. DPHS Behavioral Health staff do not complete disability paperwork.

Electronic Medical Records

Daily Planet Health Services uses an electronic medical record, Electronic Clinical Works (eCW), to retain your medical record. You can access parts of this record and communicate with your providers through the Patient Portal feature of eCW, including rescheduling appointments. Messages you send become part of your record.

Confidentiality

We adhere to the strictest confidentiality guidelines; however, in the event we believe you may pose a danger to yourself or others; or that you are unable to care for yourself as a result of your mental health status; appropriate persons will be notified and we will share information with them that is necessary to keep you safe. If there is reason to believe that a child or vulnerable adult is being neglected or abused, the law requires that your clinician report it to the appropriate state agency.

In addition to individual and family counseling, we may recommend participation in a group. Confidentiality outside the group room is a value for us and we communicate that to all group members, but we cannot guarantee the confidentiality of all things shared in group.

If you are involved in a court proceeding and a request is made for information concerning your treatment, that information will not be released without your consent. However, if a Court Order from a court of law is received requesting information about your treatment Daily Planet Health Services is obligated to respond unless a motion to “quash” (block) the subpoena is made. If the motion is not approved, the records are placed in a sealed envelope and sent to the Clerk of the Court.

Any personal information learned about you will not be discussed with anyone except authorized personnel of the Daily Planet Health Services or unless otherwise authorized by state or federal laws, or unless you sign a consent to exchange information form.

Your therapist may need to contact your emergency contact and/or appropriate authorities in case of an emergency.

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Consent for Minors

Individuals under the age of 18 must have their parent or guardian's approval to participate in behavioral health services at DPHS. 42 CFR, Part 2 stipulates that some information from counseling sessions regarding the use of substances of abuse can be withheld from parents and guardians if a minor 14 years or older does not consent for the information to be released.

Cell Phones

Please be respectful and turn off your cell phone while waiting to be seen and during treatment. We understand that emergencies happen; but answering phones/texts during treatment is not acceptable.

Telehealth

You may be offered the option of receiving services using videoconferencing technology. There are potential benefits and risks of this compared to in-person sessions. Confidentiality and all clinician responsibilities still apply as described above, and sessions will not be recorded unless you authorize it in advance. To use videoconferencing, you need access to a webcam or smartphone during the session, or you may be able to use a designated patient portal room at one of our locations. It is important that you be in a quiet, private space that is free of distractions (including cell phone or other devices) during the session. If you do not use a private space during a telehealth session and someone overhears you disclose personal or sensitive information, that is considered a voluntary disclosure by you and it is not the responsibility of Daily Planet Health Services. If there are ongoing concerns about confidentiality or access to a distraction-free space, or for any other reason, your therapist reserves the right to determine that telehealth services are no longer appropriate and that sessions should be conducted in person. It is also important to use a secure internet connection rather than public/free Wi-Fi. **You must be physically located in the state of Virginia during your session in order to receive telehealth services.**

Precautions

Psychotherapy can include many modalities which may include Cognitive-Behavioral Therapy and/or EMDR (Eye Movement Desensitization and Reprocessing). These treatment approaches have been validated by research for a variety of conditions, such as (but not limited to) depression, anxiety, panic attacks, pain disorders, sexual/physical abuse, grief, and stress reduction.

Distressing, unresolved memories may surface through the use of clinical interventions such as Cognitive-Behavioral therapy and/or EMDR as well as other treatment approaches. Some clients may experience reactions during the treatment sessions that neither they nor the clinician may have anticipated, including but not limited to a high level of emotion and/or physical sensations.

Subsequent to the treatment session, the processing of incidents/material may continue, and other dreams, memories, flashbacks, feelings etc., may surface.

Consent and Contract Agreement for Behavioral Health Services

The first few sessions are an initial assessment to decide on the therapeutic relationship between you and the mental health therapist/nurse practitioner/psychiatrist. Both the therapist and you will then decide if

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a therapeutic alliance is warranted and decide on a treatment plan. We reserve the right to refer you to other community mental health resources as deemed necessary as a result of these assessments.

All other authorizations and acknowledgements signed in Daily Planet Health Services registration packet including, but not limited to Notice of Privacy Practices and Authorizations regarding insurance and standard of care, apply to behavioral health services as well.

Your signature below means that you agree with the following statement:

Before commencing behavioral health services, I have thoroughly considered all of the above and have been provided an opportunity to ask clarifying questions. I know that if I want a copy of this consent/contract one will be provided. I have obtained whatever additional input and/or professional advice I deemed necessary or appropriate prior to having behavioral health treatment and by my signature below I hereby consent to receiving behavioral health treatment from Daily Planet Health Services. My signature on this Acknowledgement and Consent is free from pressure or influence from any person or entity.

Printed Name: _____

Authorized signature: _____ Date: _____

Legal guardian (if required): _____ Date: _____

Witness (if required): _____ Date: _____

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