



WWW.DAILYPLANETVA.ORG  
(804) 783-2505 - CALL CENTER

Connecting the dots for those in need by providing accessible, comprehensive, and integrated quality health services to anyone regardless of their housing, financial, or insurance status.

## AVAILABLE SERVICES FOR CHILDREN AND ADULTS

### PRIMARY CARE

- Physicals and vaccines
- Chronic disease medication management
- Family planning
- Acute illness testing and treatment

### BEHAVIORAL HEALTH

- Mental health and substance use counseling
- Psychiatric medication management
- Behavioral Health & Substance Use groups

### ORAL HEALTH

- Examinations and Cleanings
- Extractions and Fillings
- Dentures, crowns, bridges
- Root canals
- Emergency dental: Monday - Friday 7:30am-3:00 pm

### PHARMACY SERVICES

- Medication reviews and patient education
- Smoking cessation services
- Medication Assistance Programs - reduced cost and/or free medications available based on income

### RYAN WHITE HIV/AIDS SERVICES

- Medical care
- Case management
- Support groups

### ON-SITE PHARMACY

Discounted medications for eligible patients.  
Available at 517 W. Grace Street.

### HIV TESTING

Walk-in instant testing available. Results available on the same day. A positive result will require additional testing and follow up.

### AFTER HOURS SERVICE

24/7 Coverage available.  
Call (804) 783-2505

### PATIENT PORTAL

Secure internet access to your health information. Scan QR code to sign up!



This health center receives HHS funding and has Federal Public Health Services (PHS) deemed status with respect to certain health or health-related claims, including medical malpractice claims, for itself and its covered individuals.

Valid July-December 2026



## WEST GRACE HEALTH CENTERS

511 W. Grace Street Richmond, VA 23220  
517 W. Grace Street Richmond, VA 23220

## SOUTHSIDE HEALTH CENTER

180 Belt Boulevard Richmond, VA 23224

## EAST CARY HEALTH CENTER

24 E Cary Street Richmond, VA 23219

## MONDAY-FRIDAY

8:00AM - 4:30PM

## SERVICES ALSO AVAILABLE AT OUR PARTNER LOCATIONS:

CARITAS - [www.caritasva.org](http://www.caritasva.org)  
Henrico Area Mental Health East  
Henrico Area Mental Health West  
[henrico.us/mhds](http://henrico.us/mhds)  
DPHS Mobile Units

# OUR HEALTHCARE CENTERS OFFER

## WALK-IN AVAILABILITY

- Medical care is available every day at 511 W. Grace Street.
- Adult behavioral health screenings are available at 517 W. Grace Street on Mondays, Wednesdays, and Thursdays at 8:00am.
- Dental emergency care are available Monday-Friday 7:30-3:00

## VIRTUAL APPOINTMENTS

See your provider remotely on video or by phone.

## CHRONIC DISEASE MANAGEMENT

We specialize in chronic conditions such as diabetes, high blood pressure, heart disease, asthma, HIV, substance use, depression, anxiety, bipolar disorder, and other mental illnesses.

## COMPREHENSIVE CARE

We have multidisciplinary, integrated care clinics with providers from medical, dental, behavioral health, case management, pharmacy, and health education. We use a holistic approach to meet the needs of our patients.

## PATIENT REGISTRATION

The primary patient population served by Daily Planet Health Services is people experiencing homelessness or housing instability. As of July 1, 2025, our health center also welcomes all individuals from the broader community who may be facing barriers to care, including individuals living in or around public housing and/or individuals living with HIV.

## REGISTRATION PROCESS

- **BY PHONE:** during normal business hours (takes about 10 minutes)
- **IN PERSON:** Monday – Friday from 8:00am to 11:30am OR 1:00pm to 3:00pm
- **ONLINE:** Visit [www.dailyplanetva.org/patientregistration](http://www.dailyplanetva.org/patientregistration)

## FINANCIAL ASSISTANCE

For eligible patients, a discounted sliding fee is available based on income.

## PAYMENT OPTIONS

Medicaid, Medicare, most private insurance plans, Ryan White eligible patients, and self-pay.

### What to bring with you to register\*

- Photo identification (if available)
- Insurance card (if available)
- Proof of income or statement of no income (ex: Notice of Action for Food Stamps)
- Your most recent tax return, W-2, or a social services determination letter
- Homeless agency referral (if applicable)

\* If you register by phone or online you must bring the items listed above to your first appointment

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